

For Colleges and Universities



FULLERTON
COLLEGE

"We continually needed to extend student online registration due to server uptime issues. One of our favorite InfoCare features is its ability to proactively alert on multiple network performance issues, then provide us with recommendations that enable us to preempt costly network downtime."

*Nilo Niccolai,
Director of Academic Computing
Technologies for Fullerton College*



"We were searching for a solution that would complete our IT management picture without breaking the bank or requiring advanced training. SOTEC's InfoCare added the right pieces to our IT monitoring and security puzzle. One of our favorite InfoCare features is its ability to track multiple security vulnerabilities, then provide us with recommendations that allow us to make timely repairs."

*Chris Zeppa,
Director of Information Services
for Parker College*

- Is your user base growing and becoming more demanding because of e-learning and other critical Learning Management Systems (LMS)?
- Do you struggle to isolate slow service issues such as faulty online registration servers?
- Does your group support core applications such as e-mail, payroll, HR and student records?
- Do high bandwidth downloads such as video clips, music and computer games affect the performance of your campus network?

We can help. Colleges and universities across the country are leveraging our powerful Web-based IT management software to maximize IT uptime and improve the performance of critical networks, systems and applications.

The Industry's Simplest IT Management Solution

With SOTEC software, you can proactively monitor campus-wide network devices, critical distance learning servers and vital applications - all from a single Web-based Dashboard. And, SOTEC handles maintenance, patches and administration of all your IT management software. SOTEC software installs on an appliance in a single day and requires minimal time and effort on the part of your IT staff.

Network, system and application reports include:

- Faults
- Assets
- Performance
- Security intrusion monitoring & vulnerability scanning
- Patch assessment & remediation
- Latency
- Availability
- CPU, memory & disk utilization
- Much more

How Our Customers Use Our Software

UMASS Boston, Alta College, Fullerton College, Parker College, Santa Barbara Community College, and The Rhode Island School of Design (RISD), are just a few happy customers who are utilizing SOTEC's software to accomplish the following goals:

- Bridge the gap between 24x7 users and 8am-6pm IT staff
- Isolate slow service issues before students and faculty are impacted
- Generate printed reports that are specific to IT performance, availability and security
- Ensure uptime of critical systems hosting Learning Management Systems, curriculums and other class aides

**Networks, Systems,
Applications and Security
through a Single Web
Dashboard**

SOTEC Technical Solutions

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