

For State And Local Government



“Since installing SOTEC, we’ve seen dramatic IS improvements through the ability to proactively detect network, system and application problems before they impact users. Previously, we would take upward of a dozen calls each time a network segment or server went down.

Now we are alerted to and correct problems before our remote locations on the network are even aware of them.”

*Walter Shipilov,
Director of Information Systems,
City of Santa Clara*

- Does your group support multiple departments including City Purchasing, Elections, City Government, Parks Department, Fire, Police, etc.?
- Do you struggle to isolate slow service and availability issues across critical systems?
- Do the systems that support Web, Voter Registration Services, email, Online Inquiries and Court Records need to be available 24x7?
- Are your departmental users satisfied with the performance of your WAN?
- Do you have the staff to ensure high availability of 911 Emergency Services?

We can help. State and Local Government Agencies across the country are leveraging our powerful Web-based IT management and security software to maximize system uptime and improve the performance and security of critical networks, systems and applications.

The Industry's Simplest IT Management Solution

With SOTEC software, you can proactively monitor city and state-wide network devices, critical servers hosting 911 Emergency Services and Court Records and vital applications serving county executives, legislators and council members - all from a single Web-based Dashboard. And, SOTEC handles maintenance, patches and administration of all your IT management software. SOTEC software installs on an appliance in a single day and requires minimal time and effort on the part of your already lean IT staff.

Network, system and application reports include:

- Faults
- Assets
- Performance
- Security intrusion monitoring & vulnerability scanning
- Patch assessment & remediation
- Latency
- Availability
- CPU, memory & disk utilization
- Much more

How Our Customers Use Our Software

City of Santa Clara, Collin County and VHDA are just a few happy customers who are utilizing SOTEC's software to accomplish the following goals:

- Bridge the gap between 24x7 users and 8am–6pm IT staff
- Isolate slow service issues before municipal offices are impacted
- Generate printed reports that are specific to IT performance, availability and security
- Ensure uptime of critical systems hosting 911 Emergency Services, Voter Registration, City Purchasing and other critical resources

**Networks, Systems,
Applications and Security
through a Single Web
Dashboard**

SOTEC Technical Solutions

22900 Shaw Road, Suite 101-7, Sterling, VA 20166
(703) 326-0800 • info@sotec-technical.com
<http://sotec-technical.com>