

For Hospitals



“Critical servers were over-subscribed and our physicians were complaining about difficulties in accessing medical records in a timely fashion. Now, with SOTEC’s proactive monitoring software, we are instantly alerted when a critical server or application approaches a dangerously high capacity level. And, as an added benefit we can monitor up/down status of key diagnostic machines.”

*Jim Olson,
CIO, Waterbury Hospital*

- Do you struggle to maintain 24x7 availability of critical systems that serve ER, radiology, lab and other departments?
- Are you challenged with ensuring reliability of diagnostics machines as they commit records?
- Would you like to pinpoint slow service issues before users are impacted?
- Do your users need 24x7 access to clinical data repositories?
- Do you struggle to stay current with Microsoft patch upgrades?

We can help. Hospitals across the country are leveraging our powerful Web-based IT management software to maximize IT uptime and improve the performance and security of critical networks, systems and applications.

The Industry's Simplest IT Management Solution

With SOTEC software, you can proactively monitor network devices, critical servers and vital applications across a variety of departments and facilities - all from a single Web-based Dashboard. And, SOTEC handles maintenance, patches and administration of all your IT management software. SOTEC software installs on an appliance in a single day and requires minimal time and effort on the part of your IT staff.

Network, system and application reports include:

- Faults
- Assets
- Performance
- Security intrusion monitoring & vulnerability scanning
- Patch assessment & remediation
- Latency
- Availability
- CPU, memory & disk utilization
- Much more

How Our Customers Use Our Software

California-based Cottage Hospital and Connecticut-based Waterbury Hospital are just a couple of happy customers who are utilizing SOTEC’s software to accomplish the following goals:

- Automate the identification, prioritization and mitigation of Windows patch vulnerabilities
- Bridge the gap between 24x7 users and 8am-6pm IT staff
- Isolate slow service issues before physicians and other medical personnel are impacted
- Maintain availability of critical systems serving the ER, lab and radiology
- Assure reliability of diagnostics machines as they commit records
- Increase visibility into slow service issues while proactively identifying causes of delay

**Networks, Systems,
Applications and Security
through a Single Web
Dashboard**

SOTEC Technical Solutions

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